

Resource Counselling Newsletter

Tenant Information in Any Language is Just a Call Away

All Hamiltonians should have access to the crucial housing information that can mean the difference between eviction and having a safe home regardless of the language they speak.

The Tenant Outreach and Education Initiative has been operating the Hamilton Tenant Helpline since 2005.

We now have a language Interpretation service to assist all callers.

What is the Language Interpretation Service?

- A telephone-based interpretation service which provides interpreters over the telephone in over 100 languages.
- The caller simply needs to identify their language and wait approximately 2 minutes to have the interpreter join the call.
- The caller will receive up-to-date tenancy information through an interpreter.

How Can I Access this Service?

Hamilton Tenant Helpline 905-526-9119

Housing Help Centre 905-526-8100

Dundurn Community Legal Services 905-527-4572

McQuesten Legal and Community Services 905-545-0442

Hamilton Mountain Legal & Community Services
905-575-9590

Affordable Transit Program

The Affordable Transit Pass Program is to help employed City of Hamilton residents living with a low income purchase an adult monthly bus pass from the Hamilton Street Railway (HSR) for half price. The number of passes available are limited and will be sold on a first come, first served basis. This program will run until the end of December 2009. To qualify you must meet **ALL** of the following:

- You live in the City of Hamilton
- You are **currently working** in a full time, part time or casual position (does not include those who are self-employed)
- You are between the ages of 18 to 64 years (does not include those who qualify for HSR's student or senior fares)
- Receiving assistance from Ontario Works, the Ontario Disability Support Program but **not** receiving transportation costs for other activities (e.g. medical transportation);
- Family income falls below the 2006 Statistics Canada Low-Income Cut-Off for your family, able to provide last year's Notice of Assessment from the Canada Revenue Agency and pay stubs that show 4 weeks in a row (weekly, bi-weekly, monthly)

For more information:

Email support@hamilton.ca

Phone 905-546-2590
8:30 am to 4:30 pm

Talk to our RC's to obtain a copy of an Application Form.

Did You Know ???

The Responsible Gambling Council was established in 1983 as the Canadian Foundation on Compulsive Gambling (CFCG), the country's first non-profit responsible gambling organization.

Relevant Statistics and Information on Gambling in Ontario

The Responsible Gambling Council's 2005 Gambling Prevalence Study showed that:

- Over 60 per cent of Ontarians gamble in one form or another
- When asked which gambling activities they participated in during the past year, Ontarians said:
 - Ticket lotteries (52.4 %)
 - Scratch/Instant Win tickets (24.9%)
 - Casino games and slot machines (23%)
 - Online gambling among 18-24-year-olds has risen from 1.4% in 2001 to 5.5% in 2005
- Young adults, ages 18-24, have the highest rate of problem gambling: 6.9%
- The rate of problem gambling among the general adult population in Ontario is 3.4%
- One in 10 people report being negatively affected by someone else's gambling
- Internet gamblers are spending more time online: 25% gamble at least weekly; 12.7% gamble daily

For more information and help, please call Alcohol, Drug and Gambling Services (ADGS) at 905-546-3606.

INSPIRATIONAL QUOTES:

If your ship doesn't come in, swim out to it.

- Jonathan Winters

Trouble is only opportunity in work clothes.

- Henry J. Kaiser

The pessimist sees difficulty in every opportunity. The optimist sees the opportunity in every difficulty.

- Winston Churchill

Opportunity may knock only once, but temptation leans on the doorbell.

- Anonymous

A coward gets scared and quits. A hero gets scared, but still goes on.

- Anonymous

The only job where you start at the top, is digging a hole.

- Anonymous

He who seeks rest finds boredom....He who seeks work finds rest.

-Anonymous

